



To: Repligen Customers
Date: April 06, 2020
RE: Our Response to COVID-19 and Our Commitment to Customers

Repligen understands and supports the vital role that our customers fill in the development and manufacture of biological drugs, vaccines and diagnostics. As a company, we are committed to employee health and safety, and to the continued supply of our products and services to our customers globally.

A cross-functional and multi-site COVID-19 Task Force at Repligen continues to monitor and evaluate the evolving global situation. As a team, we are assessing the latest guidance and facts, and are prioritizing decisions that will protect our employees and ensure that our manufacturing facilities remain open. If you have specific questions or concerns regarding product supply or technology support, please contact your local Account Manager or our Customer Service team.

Monitoring and Securing Supply Chain

We have assessed our raw material and finished good inventory positions across all products and have sufficient quantity on hand to manufacture against current and future demand. All products are available within stated lead times and we do not anticipate shortages or delays at this time.

Manufacturing and Operational Status

To date, our manufacturing facilities and distribution centers are fully operational. We have recently implemented site visitor restrictions, work from home policies for non-operational staff, enhanced facility cleaning procedures, work cell optimization and personal hygiene training to ensure the protection of our employees, manufacturing centers and distribution networks. These approaches reduce risk of interruption at our manufacturing centers of excellence and distribution centers.

Commercial, Technical and Service Support

We understand that many of our customers are asking us to restrict non-essential visits. Our customer-facing teams are available and enabled to take orders, answer inquiries, and provide support remotely or in person, as allowed, if the situation requires such support.

Employee and Facility Safety

We are implementing precautionary measures to help protect employees and visitors to our sites. Visitors will be notified of required procedures prior to arriving to a site. Signage at entry ways indicate visitor restrictions and procedures. We have implemented temperature screening for all individuals entering our sites. We have also implemented employee travel restrictions to all High-risk Level locations (as defined by the CDC) and a self-isolation decision tree to handle travel and potential exposure situations.

This memo can also be found at www.repligen.com.

Sincerely,

Tony J. Hunt
CEO, Repligen Corporation